Bug Detection with Jam

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From time to time, you may find what you believe to be a bug in Catholic Social Media. One of the easiest ways for our team to assess your potential bug is for you to record the issue using a free, safe tool that we use ourselves called Jam. This tool will let you record your browser tab and give us the behind-the-scenes notifications from your browser tab while you were running Catholic Social Media and experiencing the potential bug. Here's how to get started:

1. Get the browser extension here

2. When prompted, enter your email to create your account

3. When you try to recreate the bug, click on the Jam icon in your extension bar (it looks like a strawberry)

4. Choose "Record Tab" and try to recreate the bug

5. Once your recording is done, send the link to our support team at support@prengersolutions.com

This will greatly speed up the amount of back-and-forth necessary for us to correctly diagnose your problem and complete the necessary hotfix to eliminate the bug you've discovered!